

## Berks Counseling Center – Job Description

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<b>Position Title:</b>	<b>BEHAVIORAL HEALTH COUNSELOR</b>	<b>Classification:</b>	<b>E4</b>
<b>Department:</b>	<b>CLINICAL or ACT</b>	<b>FLSA Status:</b>	<b>EXEMPT</b>
<b>Accountability:</b>	<b>TEAM LEADER</b>	<b>Status:</b>	<b>FULL-TIME</b>
<b>Primary Location:</b>	<b>BCC</b>	<b>Creation/Revision Date:</b>	<b>FEB 2016 / NOV 2020</b>
<b>Position Has Direct Contact with Children:</b>	<b>YES</b>	<b>Position Has Driving Requirements:</b>	<b>COMMUNITY BASED PROGRAMS</b>
<b>Remote Work Eligibility:</b>	<b>ELIGIBLE (CLINICAL); NOT ELIGIBLE (ACT)</b>		

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### General Summary

The person in this position will be responsible for providing integrated treatment supporting the needs of both behavioral and physical health care to clients admitted to Berks Counseling Center. This would include clinical treatment modalities and supporting documentation.

Full-time clinicians are Exempt and are paid a flat salary amount. Full-time clinician schedules are 30 or more hours per week.

Part-time clinicians are Non-Exempt and are paid a direct service rate commensurate with the clinician's credentials and an indirect service rate for time worked that is not face to face with a client but is required for the position. Part-time clinician schedules may be up to, but no more than 29 hours per week.

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### Minimum Qualifications

Master's degree in a related social service field with at least three (3) months direct counseling and substance abuse counseling experience (or relevant internship) required. LCSW or LPC applicants with counseling experience in drug, alcohol and mental health preferred. CAC a plus. Bi-lingual: English/Spanish a plus. Knowledge of or experience with trauma-informed approaches preferred.

To perform this position successfully, an individual must be able to perform each essential function satisfactorily. The requirements are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made.

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### Knowledge, Skills, and Abilities

- Knowledge of the assessment and treatment of behavioral health disorder.
- Knowledge of BCC services, policies and procedures.
- Knowledge of ethical practices of counselors.
- Knowledge of electronic health records (EHR).
- Knowledge of community services available to low income, high risk populations.
- Knowledge and understanding of trauma and how it impacts others.
- Skill in active listening and collaborative communication.
- Skill and ability to document clinical needs clearly, concisely, and in a timely manner.
- Skill in using Microsoft Office and Microsoft Outlook and ability to learn and navigate new software programs that support project efforts and the electronic health record.
- Skill in supporting the health care and wellness needs of low income, high risk populations.
- Skill in managing competing priorities.
- Skill in problem solving and conflict resolution including identification of the problem or conflict within a team oriented approach to care.
- Skill in oral and written communication.
- Ability to facilitate evidence based groups.
- Ability to maintain weekly direct services hours as designated by supervisor.
- Ability to type and navigate electronic health records.
- Ability to utilize and learn software, technology and office equipment.
- Ability to work collaboratively as part of a multi-disciplinary team in meeting the integrated physical and behavioral health and wellness needs of the persons served.
- Ability to work well with diverse, low income, high risk populations and provide culturally competent care.
- Ability to demonstrate a commitment to the provision of compassionate, patient-centered care supportive of the patient's own goals and motivated toward positive health outcomes.

- Ability to communicate professionally with coworkers, clients and vendors.
- Ability to organize daily activities of self and others and to work as a team player.
- Ability to assist the consumer in identifying appropriate treatment plan goals and action steps.
- Ability to provide culturally-competent care.
- Ability to work a flexible schedule when needed.
- Ability to engage in honest, transparent and respectful interactions with others.
- Ability to act with integrity and work from a place of empathy and compassion.

**Essential Job Functions**

1. Provide screening, assessment, and evaluation of potential clients.
2. Provide individual, group, and/or family counseling.
3. Effectively assess client treatment needs and develop a comprehensive individualized integrated treatment plan.
4. Complete clinical documentation that meets compliance standards, medical necessity guidelines, and agency standards as to timeliness and accuracy of documentation.
5. Maintain weekly direct services hours as designated by supervisor.
6. Actively participate in individual supervision and clinical team meetings.
7. Work cooperatively with the psychiatrist in meeting the medication management needs of clients.
8. Attend staff meetings and community meetings/committees as assigned.
9. Provide community outreach and networking related to clinical services.
10. Maintain appropriate credentials and attend ongoing training and education as required by licensure, certification and/or agency policy.
11. Maintain accurate, up to date clinical documentation in the client record.
12. Prepare reports as required.
13. Work closely with other treatment staff, case managers and other outside persons involved in a client’s care to assure effective coordination of care, including the promotion of health and wellness.
14. Meet all insurance and funding source requirements.
15. Provide crisis coverage as needed.
16. Develop an understanding of trauma and how it impacts others.
17. Incorporate trauma informed practices into job duties and responsibilities, including interactions and communications with others.
18. Be an active member of BCC’s culture of caring through positive and engaging social interactions.
19. Perform all other related duties and responsibilities as assigned.

**Physical Requirements**

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|--------------------------|---|
| SEEING:                  | Must be able to see well enough to read reports and use computer. |
| COMMUNICATING:           | Must be able to communicate to clients, vendors and coworkers.    |
| MOBILITY:                | Must have mobility to move about the agency.                      |
| LIFTING/PULLING/PUSHING: | Must be able to lift up to 25 pounds.                             |
| OTHER:                   | Must be able to write, type and use technology.                   |

**Note:** The statements herein are intended to describe the general nature and level of work being performed, but are not to be seen as a complete list of responsibilities, duties, and skills required of personnel so classified. Also, they do not establish a contract for employment and are subject to change at the discretion of Berks Counseling Center. Berks Counseling Center is an equal opportunity employer.

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**BEHAVIORAL HEALTH COUNSELOR – Signature / Date**

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**TEAM LEADER – Signature / Date**

\_\_\_\_\_  
**PRINTED NAME**

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**PRINTED NAME**